



Eric Durdov

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Mr. Durdov is a Managing Director, Utilities Intelligence at J.D. Power. He helps utilities leverage data, analytics and business intelligence to obtain insight across the full spectrum of customer experience and operations. Mr. Durdov helps utilities turn that insight into actions that deliver impactful results for utility customers and employees.

Mr. Durdov has more than 25 years of experience in the electric, gas and water utility industry. Prior to joining J.D. Power, Mr. Durdov worked in management consulting for Accenture and PwC on large multi-year digital transformation engagements for utilities.

Mr. Durdov earned a Bachelor of Science degree in electrical engineering with an emphasis on power systems from Southern Illinois University and an MBA with a focus on strategy, execution and valuation from DePaul University Kellstadt Graduate School of Business. He is a licensed professional engineer, scaled agile framework (SAFe®) certified and a trained AWS cloud practitioner.